

Case Tracking Abbreviations

Abbreviation	Definition
Acc Ord Rates	Accepted Ordinary Rates
App	Application
Appt	Appointment
Auth'd	Authorised
BDay	Birthday
BP	Blood Pressure
Canx	Cancelled
CIC	Critical Illness Cover
CMO	Chief Medical Officer
Comm	Commission
COA	Change of Address
Conf	Confidential
DDM	Direct Debit Mandate
Dec	Declaration
DOH	Declaration of Health
Enc	Enclosed
EU	Express Underwriting/Tele Underwriting
FI	Further Information
FQ	Financial Questionnaire
GP	General Practitioner/Doctor
GPR	General Practitioner's Report
Imm Risk	Immediate Risk
Invests	Investigations
IP	Income Protection
LQ	LifeQuote
LT	Level Term
MER	Medical Examination
MCQ	Medical Conditions Question
MDG	Medicals Direct Group
ML Docs	Money Laundering Documents
MP	Mortgage Protection
NPW/NTU	Not proceeded with/Not taken up
NSE	Nurse Screening Examination
o/s	Outstanding
Occ	Occupation
Ord Rates	Ordinary Rates
Pol	Policy
Prem	Premium
Prop	Proposal
Quest	Questionnaire
Rec'd	Received
Ref	Reference
Req'd	Requested/Required
SA	Sum Assured
S/D	Start Date
TBA	To be advised
TMI	Telephone Medical Interview
TPD	Totally & Permanent Disability
U/W	Underwriting
Wef	With effect from
WOP	Waiver of Premium